

**Success arises from collaboration** – as career coaches, we support individuals on their professional journeys and open up new perspectives for them – **personally, with empathy, and tailored to their needs!** In the field of temporary staffing, we find new career opportunities for you. Thanks to our strong network in the region, we are familiar with current vacancies – and also with the work environment in the various organizations.

This allows us to provide you with the best possible advice in your job search.

## Operations Specialist (m/w/d)

(27123)

📍 Place of employment: Langenfeld (Rheinland) 📄 Type(s) of employment: Vollzeit 📄 Salary range: 28.70 Euro pro Stunde 📅 Start of employment: As of now

A secure job with great benefits – right now – for you!

Start your career as an **Operations Specialist (m/f/d) in Langenfeld** and secure a permanent employment contract – with above-average pay and many extras.

No cover letter required – simply apply and get started right away!

Do you have any further questions or need more information? Feel free to contact us directly at [dortmund-jobs@synergie.de](mailto:dortmund-jobs@synergie.de) or by phone at +49 231 108 726 0!

### Your Tasks

- Collect, validate, and analyze operational data
- Monitor service quality and delivery performance
- Track and support key performance indicators (KPIs) such as scan rate, delivery success rate, and turnaround time
- Train customer service staff (on-site and remote) to ensure consistent performance
- Serve as a central point of contact for resolving operational issues (e.g., system errors, equipment failures, compliance issues)

### Your Profil

- Bachelor's degree or higher
- At least 5 years of professional experience in logistics or warehousing
- Experience in team leadership (at least 3 employees)
- Strong analytical skills and confident handling of data and KPIs
- Proven ability to master operational challenges in a real-world work environment
- Fluent in Chinese and English

### We offer you:

- **Permanent employment contract**
- **Christmas and vacation pay**
- **Shopping discounts at numerous companies**
- **Assignments close to your home**
- **Advance and partial payments by agreement**

- **Employee referral bonus (€300)**
- **Receive multiple job offers with just one application**
- **Contacts with many companies**

**Sascha Mielke**

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**Department(s):** Transport/Logistik/Verkehr

**Type(s) of staff requirement:** Arbeitnehmerüberlassung

**Collective agreement:** GVP **Wage/salary group:** 9

[Imprint & legal information](#)

